

Annual health check



Keeping you running compliant and smoothly

Whatever controls system you have in place, we proactively identify potential issues before they cause disruption, optimising performance and extending the life of your smart lighting system.

Let us take the risk out of your lighting and compliance with a full check of the centralised emergency and controls system to identify and remedy any faults and ensure everything is running smoothly.

Complimentary service with SmartLight, SmartInsight, and SmartPlus connected services.

Expert On-Site Post-Occupancy Health Check

Direct access to an engineer for system evaluation, optimisation, and troubleshooting.

Proactive Maintenance & Fault Diagnosis

Annual service inspections, practical problem solving to identify root cause analysis of failures, and recommendations for warranty or installation corrections.

Comprehensive Compliance & Reporting

Extraction and review of emergency testing records (BS5266) for compliance validation and system health monitoring.

Post-occupancy modifications

Adjust your system to new user requirements.

Ongoing System Optimisation & Performance Tuning

Adjustments for time delays, daylight scenes, energy efficiency, and user comfort.

Software & System Backup Services

Installation of software updates, system documentation updates, and a full backup to safeguard against failures.

Training & User Familiarisation

Hands-on guidance for end users, facility managers, and installers to maximize system efficiency and usability.

Seamless Aftersales & Warranty Support

Full system health assessments, warranty reviews, and quotations for out-of-warranty replacements or recommissioning.

Remote & Digital Technical Assistance

Direct telephone and digital support for troubleshooting, access rights management, and remote system connectivity.

Scan to view
our project services

