

Hands-on support for an efficient install

When it comes to smooth installations, nothing beats a 'toolbox talk'. Together, we'll take the drawings and wiring schematics off the page and into site reality, ensuring every member of your team is briefed and ready to go, saving you time and money. Our field engineer will also be on hand to answer any questions that arise as your project progresses.

On-Site Expert Support

Direct access to an experienced engineer for up to 7 hours to assist with installation and commissioning.

Health & Safety Compliance

Full site induction, H&S briefing, and toolbox talk to ensure a safe and compliant working environment.

Clear Project Scope & Planning

Define and agree on the scope of work, review site readiness, and set expectations for all stakeholders.

Installation & Technical Guidance

Hands-on support for product and wiring installation, ensuring best practices and compatibility.

System Familiarisation & Training

Walkthrough of controls technology, system functionality, and commissioning processes, with Q&A support.

Optimised Commissioning & Readiness

Ensure project timelines are achievable, discuss commissioning duration, and document processes.

IoT & Smart Device Integration

Support with IP setup, routers, gateways, and smart device applications.

Compliance & Performance Assurance

Discuss emergency testing schedules, light level responsibilities, and issue final documentation to the client.

